



海目（北京）激光与数控发展有限公司

Beijing HM Laser Co., Ltd

H Series CO2 Laser Tube Warranty

1. The warranty for our direct buyer is H1、H2、H4 540 days; H6、H8 360 days.
2. Within 270 days (H1 H2 H4) /180 days (H6 H8) from exit work date, if the user operates same as our manual and the output power is less than 80% of the rated power, we will provide new one instead of the defected one. The replaced laser tube has same new laser tube warranty. The single transportation freight will be afforded by buyer. When the laser tube structure is damaged changed, we will not be responsible.
3. From the 271 days (H1 H2 H4)/the 181 days (H6 H8) to 540 days (H1 H2 H4)/360 days (H6 H8), if the user operates same as our manual and the output power is less than 80% of the rated power, we will repair or provide new one instead of the defected one according to fact. The single transportation freight will be afforded by buyer. When the laser tube structure is damaged changed, we will not be responsible.
The replaced laser tube warranty is 120 days.
4. The customized product is not covered under this warranty.
5. User must operate same as our manual, otherwise it is not under this warranty.
6. User must use our power supply for our laser tube.
7. The defected laser tubes must match the following items, otherwise it is not under the warranty.
 - 1) Appearance, structure, and quality certificate is intact.
 - 2) The output mirror surface has no dirty, scratch, and crack.
 - 3) If the laser tube do not work while appearance is intact, and it need to be sent to us for inspection, we will not be responsible for any damage during transportation.

8. When the first buyer found cracker on laser tube with in 7 days he receive it, we will replace it by new tube freely, the freight because of the replacement will be afforded by the buyer. From the 8th day we will not be responsible for any cracker. If the laser tube was delivered by our company or our appointed carrier the buyer inspection on site will be this promise starter. Any broken except during the replacement tube transportation is not our responsibility.

9. Our Warranty Standard:

H1 Rated Power 75W。

H2 Rated Power 90W。

H4 Rated Power 100w。

H6 Rated Power 130W。

H8 Rated Power 150W。

10. CO2 laser tube quality promise is valid before Dec 31, 2024. Change in next time is allowed, and if there is conflict please take the next one as standard. For the exit work product before change, the quality promise with it is the standard one.

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